

OREGON STATE HOSPITAL

POLICY ATTACHMENT

ATTACHMENT B: Critical Incident Grid

POLICY: 1.003

POINT PERSON: Incident Reporting Systems Investigation

APPROVED: Director of Quality Management

DATE: May 23, 2024

SELECT ONE:

New policy attachment
 Minor/technical revision of existing policy attachment
 Reaffirmation of existing policy attachment
 Major revision of existing policy attachment

OSH Investigators screen all sexual contact and inappropriate touching incident for critical incident review.	Levels	Incident Type	Level of Review	Turnaround	Responsible Party for Incident Review Activities
	1	Missed RCM or enhanced supervisor checks, prohibited item possession missed sharps counts and non-significant unauthorized leave/other	Track and Trend	IDT/local manager- 5 Business days PET/ Dept Chief- 5 Business Days *	Critical Incident Review
	1A	Patient to staff assault other than Levels 2 or 3	Safety Assault Investigation	30 Calendar Days **	Safety
	2 Serious/Critical	Abuse of illegal substance	IRSI Investigation	20 business days***	Incident Report Systems Investigations (IRSI)
		Atypical seclusion or restraint event			
		Choking with Medical Intervention			
		Illegal item possession			
		Patient-patient assault or patient-staff assault with serious injury			
		Serious crime			
Serious patient injury					
Serious self-harm					
Serious suicide attempt					
Serious system failure					
	Significant Unauthorized leave				
3	Permanent harm	Superintendent (or Designee) and DOJ initiate interdisciplinary review.	As Directed	Standards and Compliance	
	Severe harm				
	Unexpected patient death				
	Staff death while working				

All reportable incidents require an IRF. See IRSI Protocol 4.1 for additional information relating to Level 0 incidents. The above assignments are in addition to the IRF process. For a full list of Sentinel Incident Types, please see policy 2.012, 'Sentinel Events'.* From date of incident report distribution, **From date of assignment by IRSI, *** From assignment by Critical Incident Review (CIR)